

# Victim Support in Havering

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Divisional Manager

## Victim Support

- National charity
- Formed in 1973
- Locations across England and Wales
- Independent of government and police
- Free and confidential services
- All victims of crime against person or personal property
- Witnesses of crime (prosecution and defence)



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## About us in Havering.....

- Victim Support in Havering borough is part of the North East Division in London
  - Staff and volunteers
  - Projects
  - Our Domestic Violence team
- My personal background

## Volunteers

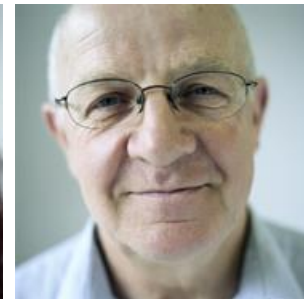
- We have a team of volunteers who are specially trained to deliver ongoing emotional & practical support
- Our volunteers are from all backgrounds, cultures, ages etc...
- All volunteers are trained and checked for criminal offences
- We have growing diversity that we actively improve year-on-year and have volunteers who can support victims in their first or preferred language.



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## Who we help

- Any victim of crime.
  - In Havering we are in contact with approx. 10,000 victims per year
  - We have a 94% satisfaction rate
  - We helped 300 people with CICA claims
- Any witness of crime (prosecution and defence witnesses) attending Havering Magistrates Court will be supported by our Witness Service.



## Impact of crime on victims

### Immediate effects

- Physical injuries
- Reluctance or vagueness about how injuries have occurred
- Emotionally distressed
- Fear of reporting to the police

### Longer term effects

- Permanent/semi-permanent physical injuries
- Emotionally withdrawn/upset

## Our services

We give information, practical help, advocacy and emotional support.

- Free
- Confidential
- Non-judgmental
- Tailored to individual needs
- Culturally sensitive and flexible.
- Very well trained



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## Hate crime

We give support after:

- homophobic hate crime
- racist hate crime
- faith-based hate crime
- disability-based hate crime
- domestic violence.



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# Services to Domestic Abuse Victims

- Assessment of needs
- Assessment of risk levels
- Safety planning
- Help with emergency accommodation
- Provision of emotional and practical support
- Information
- Advocacy and signposting
- Help with obtaining non-molestation and occupancy orders
- Referrals to other organisations or multi-agency partnerships
- Access to counselling services

## How we can work together

How we can help you?

- Holistic care package which caters for physical and emotional well being of victims
- Immediate emotional support
- Immediate practical help



Thank you

Contact details for staff in Havering:

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020 8 550 2410

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