

Age UK Business Directory

*Connecting our older Londoners
with local traders they can trust*

www.aubdlondon.co.uk

A decorative horizontal bar at the bottom of the slide, divided into several colored segments: blue, dark blue, pink, orange, and green. The text 'www.aubd.co.uk' is written in white on the blue segment.

www.aubd.co.uk

What is it?

- An interactive online business directory
- Free 0800 number available Mon-Fri
- A directory of companies and trades people that have been checked by local AUK staff
- Developed specifically for older people their families and carers (but available for anyone to use)
- Focused on products and services of interest to older people



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The Aims

- To help protect vulnerable service users from rogue traders
- Connect older and vulnerable community members with traders they can trust
- Provide services that assist independence in the home, and help manage and maintain own property
- Promote trustworthy local companies

How do we check the traders and businesses?

- Face to face meeting
- Photo ID such as passport/ driving licence
- Public & employee liability insurance
- Professional indemnity insurance
- Memberships of professional and trade organisations
- 3 References
- Sign up to the Business directory customer charter
- Sign a trading standards declaration

Benefits to service users

- Reasonable, reliable products and services
- Peace of mind traders are checked as being qualified and reputable
- Published Customer Charter
- Mediator should any problems arise
- A variety of services enabling independent living at home
- Easy access - Free 0800 phone number or online for silver surfers
- Post and read customer feedback

Types of checked trader services currently available in Havering

- Plumbing & Heating
- Electrician
- Home & Personal care
- Double Glazing & Windows
- Waste Clearance
- Chiropodist
- Builder
- Locksmith
- Mobile Hairdresser
- TV Aerials & Satellite
- Roofer
- Damp proofing
- Solicitor
- CCTV & Security



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Connecting you

Business
directory

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Category

Business type

Product/service

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Builders Cattery Chiropractors Decorators
Dog Walking Domestic Cleaners
Electricians Gardening & Landscaping
Handyman Home (Domiciliary) Care Services
Nurses **Plumbers & Heating Engineers**
Roofing Solicitors Training

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AgeUKLDN_BD Chair of West Ealing Traders Assoc: The Age UK Business Directory "will prove invaluable for older people in Ealing"
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AgeUKLDN_BD We hope everyone is enjoying the Bank Holiday. Tomorrow we'll be at O'Grady Court, outside West Ealing Library 9am-2pm
ow.ly/i/21UNB
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AgeUKLDN_BD @WENeighbours Thanks for the RT guys :)Hopefully we'll be able to keep a lot of Ealing

Our latest members



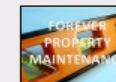
R W Garden Maintenance



Harrison's Plumbing & Heating



CH Westend Plumbing Heating & Property Maintenance



Forever Property Maintenance



JW Plumbing & Handyman Services

Welcome to the Age UK London Business Directory

Now Live in West London!

This website is set up to help you find the products or services that you are looking for from **local traders that have been checked** by Age UK London staff.

Enter your postcode above to find a local trader you can trust. You can find plumbers, gardeners, builders, decorators, electricians, cleaners, solicitors or any other service or product you are looking for.

Launched in West London, we have a range of traders in the **Hillingdon** area and are actively recruiting traders in Ealing, Brent, Harrow, Bromley and

Sponsored links

Quilters
The family business you can trust
THREE FLOORS OF FURNITURE & BEDS
Electrical & Handyman Home Improvements
QUILTERS
FURNITURE & BEDS
RUISLIP

North West **ELECTRICS**

We continue to look for more traders in Havering to ensure the Business Directory brings you a choice of local reputable traders. If you have used a good trader or business in the past that you would recommend, please contact us and we will do all the necessary checks.

Call: 0207 820 6774

[Email: ywatkins-knight@ageuklondon.co.uk](mailto:ywatkins-knight@ageuklondon.co.uk)

Access the Business directory online at:

www.aubdlondon.co.uk